## Hiroshima City & Aki County International **Resident Consultation Service**

If you're not confident in your Japanese and are facing issues in your day-to-day life, we can help! All consultations are strictly confidential and require no consultation fees.

#### Where

International Conference Center Hiroshima 1-5 Nakajima-cho, Naka-ku, Hiroshima (inside Peace Memorial Park)

## Languages Available

- ◆ English, Chinese, Spanish, Portuguese, Vietnamese, Filipino
- ◆ Please ask us about other languages not listed.

### Days

Monday to Friday from 9 am to 4 pm

- ◆ Filipino-speaking staff available on Fridays and the 1st and 3rd Thursday of every month.
- ◆ We also offer consultations at the Aki Ward Office (in Spanish and Portuguese) and at the Moto-machi Management Office (in Chinese).
- ◆ Members of staff from the Regional Immigration Bureau also offer consultations at our office about residency status (by appointment only).
- ◆ Our consultation staff can also provide a simple orientation on life in Hiroshima City for new arrivals (by appointment only).

## **Inquiries**

**Tel:** 082-241-5010

Email: soudan@pcf.city.hiroshima.jp For more information, please see our website:



https://h-ircd.jp/en/guide/consultation-en.html







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Internationalization Division Citizens Affairs Bureau The City of Hiroshima

Tel: 082-247-0127 // Fax: 082-249-6460

Email: kokusai@city.hiroshima.lg.jp

# Life in Hiroshima: A Guide for **International** Residents

























**English** 



## Hello international residents!

# Welcome to Hiroshima!



By scanning the QR codes with your smartphone, you'll find lots of useful information for living in Hiroshima City.

If you aren't confident in your Japanese and are having some trouble with your day-to-day life, contact the Hiroshima City & Aki County International Resident Consultation Service.

We hope that this guidebook will help make your life here in Hiroshima City even better!

## **FAQ**

#### **Residency Status**

(determines what an international resident can and can't do in Japan, for example, working, going to school, living with family, and more)



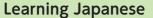
I'd like to extend my residency period.

I'd like to change my residency status.

More information on residency.









I want to learn Japanese.

Here's a list of Japanese language classes.









Where can I find information about

moving in/out of Hiroshima City?

What should I do for water.

What are the rules for garbage

electricity, and gas?

housing and more.

You can find all the

moving here!

necessary procedures for

Applying for services and

contact information.

disposal?

Information about how

to dispose of household

garbage and larger items,

as well as collection days.









I'm looking for a job.

I'm having issues at work.

**Pension** 

**Education** 

National Pension System?

Could you tell me about the Japanese

Work





Could you tell me about medical insurance in Japan?

**Medical Care** 

medical insurance.











There are lots of things you can do to prepare for natural disasters! Scan the QR code for more.

and earthquakes?



What should I do when natural disasters occur?

**Natural Disasters** 

(Heavy Rains, Typhoons, Earthquakes, and More)

What can I do to prepare for natural

disasters like heavy rains, typhoons,

Read up on what to do and where to get information when natural disasters occur here!



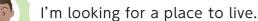












Information about municipal/prefectural





Where to go to consult about job hunting.

Where to consult about

How to join and where to

National Pension System.

go to consult about the

work-related issues.







What should I do if I need to go to the hospital when they're closed or it's after-hours?

after-hours.







## Other questions

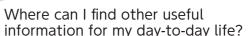


Where can I find things like notices from the City of Hiroshima or event information?

Check out the Hiroshima Peace Culture Foundation's website.







You can also find that on the Hiroshima Peace Culture





Procedures and how to use





Urgent medical care when hospitals are closed or it's





# **Emergencies**

(Sudden Illness, Fires, Accidents, and More)

There's been a traffic accident!



I need an ambulance/fire truck right away! Who should I call?

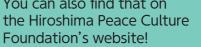




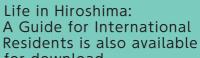


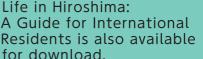


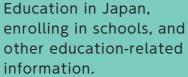
information for my day-to-day life?









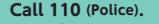












If there's been a traffic accident or a crime, call 110.

Who should I call?











